



## Manchester Partnership Board

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<b>Date of paper:</b>	7 June 2023
<b>Subject:</b>	<b>Delegated Assurance Board Update, reporting on the meetings of 13 April and 10 May 2023</b>
<b>Recommendations:</b>	Manchester Partnership Board is asked to note the report.





## 1.0 Introduction

The Delegated Assurance Board (DAB) provides the means by which the Place Based Lead gains support and assurance in discharging their delegated responsibilities within the GM Integrated Care System arrangements. This report provides an update from the DAB meetings held on 13 April and 10 May 2023.

## 2.0 DAB Update – 10 May 2023

### Finance

- The Locality financial position as at Month 12 was presented. This confirmed that the Locality had achieved its control total
- NHS Greater Manchester Integrated Care (NHS GM) has submitted an agreed plan to NHS England for 2023/24. In the context of the risks in the 2023/24 plan, delivery of Locality efficiency targets will be key. Of the c.£6m target for the Manchester Locality the Locality has identified c.£3.1m to date.

### Safety, Quality and Nursing

- The system is continuing to work with partners in support of quality. This includes working with Manchester University NHS Foundation Trust (MFT) with a particular focus on maternity and midwifery services and in relation to the NHS System Oversight Framework; working with mental health providers to understand the impacts of long lengths of stay in mental health settings; and highlighting areas for action identified by the Patient Safety Panel, including missed follow up actions from cancer multi-disciplinary meetings; and assurance of quality when using temporary workforce
- As part of Quality Innovation Productivity and Prevention (QIPP) planning, the Locality will review the highest cost placements for continuing healthcare, mental health, learning disability and neuro-rehabilitation
- At Greater Manchester (GM) level, the Quality Strategy is due to be presented to the NHS GM Quality Committee in June 2023. Locally, work is taking place for the Manchester System Quality Group to be convened from late May / early June

### Patient and Public Involvement

- The Patient and Public Advisory Group (PPAG) reported on its two meetings in April 2023. The first focused on an application to the National Institute for Health Research to fund research with communities in Manchester. PPAG provided a statement of support and two PPAG members have acted as co-applicants
- The second meeting included a presentation on the role of Healthwatch in Manchester; and a focus on the development of the Manchester Partnership Board





(MPB) priorities and the planning approach for 2023/24 onwards. PPAG supported the priorities and noted that improving access is presently the main concern. PPAG fed back that further detail is required on the delivery plan, and this will be shared with PPAG as it is developed, to inform a discussion about how PPAG can support the delivery of the priorities. PPAG raised concerns about the changing balance of finance and influence resulting from the Integrated Care System arrangements and queried whether some activity may need to stop as a result of resources being limited

- As part of its 2022/23 workplan, PPAG undertook a patient survey about experience of general practice in Manchester. Over 300 responses were received and the report is now available. It recommends improving awareness of how to access services and what to expect from them (general practice and pharmacy); improving understanding of what to expect when managing diabetes and other long term conditions; raising awareness of the NHS Accessible Information Standard; and improving awareness of the availability of digital training for those who may be digitally excluded

## Governance

- Work is taking place to ensure that good governance is in place across the Locality arrangements, including the management of conflicts of interest and strategic risks
- NHS England has issued guidance on business continuity and action will be coordinated at GM level. Interim assurance of Locality team / directorate plans is being undertaken
- The Locality has contributed to the NHS GM Annual Report, with information relating to the former Clinical Commissioning Group for the first quarter of 2022/23 submitted on 25 April 2023. The next stage will provide Locality achievements and challenges for inclusion in the overall NHS GM report for the remainder of the 2022/23 year
- As of the end of April 2023 the management of Freedom of Information requests has been centralised within NHS GM

## Migrant Health

- DAB received a focused report on healthcare provision within temporary hotel accommodation for refugees and asylum seekers as part of the National Asylum Seeker Contingency scheme and Afghan Relocations and Assistance Programme / Afghan Citizens Resettlement Scheme programmes. This appraised the current offer in Manchester; the commissioning and clinical oversight arrangements; the wider governance arrangements; and the risks and issues associated with this provision and the complex landscape in which it is operating
- Manchester is advocating for a GM approach to migrant health to enable collaborative action, assurance and improvement across the city-region, and to influence regional and national bodies regarding service issues and funding arrangements

## Community Mental Health Teams

- DAB received an update on the ongoing challenges relating to the provision of community mental health services in Manchester, in the context of the wider





improvement plan that Greater Manchester Mental Health NHS Foundation Trust (GMMH) is now delivering. Issues relating to workforce continue to be particular challenges, such as recruitment and retention, turnover and sickness levels

- Work is taking place with GMMH to ensure that information is available to show the progress that is being made against the improvement plan. It was noted that a focus on mental health services would be taking place at Health Scrutiny Committee on 24 May 2023

#### Locality Management Team Update

- The Locality Management Team (LMT) update covered the period from 13 April to 4 May 2023 and gave an overview of the key issues considered by LMT and the decisions taken. Topics included asylum seeker hotels; community mental health; Locality resourcing and governance; the Annual Report; and system pressures

### **3.0 DAB Update – 13 April 2023**

#### Finance

- It was reported that the Locality achieved a net improvement in its month 11 position and that draft Locality Plans had been submitted and gone through a GM finance check and challenge process
- It was reported that there is a significant financial gap across the GM system and Localities have draft efficiency targets to work to, with Manchester having identified around a third of its goal to date
- Two pieces of commissioned work at GM level have explored the drivers of the financial position and looked at the leadership and governance arrangements in the conurbation. Further collaboration, integration and whole system working will have an important role to play in achieving system sustainability and system leaders support the Locality model as the appropriate mechanism to deliver this

#### Safety, Quality and Nursing

- It was reported that the system is working with MFT in relation to the NHS System Oversight Framework and its maternity and midwifery services. A focus on the latter is due to take place at Health Scrutiny Committee in June.
- In safeguarding, the Locality is supporting the ongoing work in respect of the Edenfield Unit, where this pertains to the care of Locality patients
- The ongoing issues around community mental health services were reported, including in respect of performance and waiting times. Work is underway to analyse the data in relation to any patient harm that may be associated with these issues.

#### Patient and Public Involvement





- It was reported that PPAG had received updates on MFT's Patient Initiated Follow Up appointment system and on the Making Manchester Fairer action plan
- The Manchester and Trafford Long Covid peer support group has become a patient-led charitable organisation and is now called GM Long COVID Support
- Findings from the British social attitudes survey were shared, showing that public satisfaction with the NHS is at its lowest level. This may affect how people use services and patient experience, for instance as a result of waiting times
- The importance of the work of PPAG in raising the patient voice in Manchester was discussed, with a view to highlighting its work and the intelligence arising to MPB

### Governance

- It was reported that all Locality Boards are expected to be sub-committees of the GM Integrated Care Board from April 2023. Work is progressing to ensure that all Locality Boards have the required systems and processes in place to operate accordingly, for example to meet in public and publish papers on the NHS GM website

### Primary Care Commissioning Committee (PCCC)

- The PCCC meets in two parts – a meeting in public and in private
- At the meeting in public the PCCC received updates on the Primary Care Quality, Recovery and Resilience Scheme (PQRRS) and the PCCC agreed to the implementation of year 2 (2023/24) of the scheme. The PCCC also agreed the extension of a small number of expiring primary care contracts to ensure continuation of service delivery and received an update on the Burnage branch practice closure of Ladybarn Group Practice. It was noted that there is pressure in relation to demand and capacity across general practice and primary care as a whole

## **4.0 Recommendations**

The Manchester Partnership Board is asked to note the report.

